

Notice of References Cited	Application/Control No. 10/011,014	Applicant(s)/Patent Under Reexamination NELSON, EUGENE C.	
	Examiner Peter Choi	Art Unit 3623	Page 1 of 1

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	B	US-6,877,034	04-2005	Machin et al.	709/223
	C	US-5,909,669	06-1999	Havens, Chamell T.	705/11
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	M	US-			

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NON-PATENT DOCUMENTS

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	U	Day, Leslie E. Overmyer. "Benchmarking Training". November 1995. Training & Development, Volume 49, Issue 11. pgs 26-30.
	V	Bhavnani, Sujata M. "Benchmarking in health-system pharmacy: Current research and practical applications". October 15, 2000. American Society of Health-System Pharmacists, Inc. Volume 57. Supplement 2. pgs s13-s20.
	W	"Sprint, QDM to co-market Health Care Management Systems." February 18, 1997. Business Wire.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.